

NBOMBER

Data Protection and Privacy Policy

Version: 1.0

Effective Date: September 1, 2026

1. Purpose

The purpose of this document is to define how NBomber LLC protects personal information and other confidential information processed as part of its business operations.

NBomber LLC is committed to implementing appropriate technical and organizational measures to safeguard information against unauthorized access, disclosure, alteration, loss, or destruction.

2. Scope

This policy applies to:

- NBomber LLC personnel and contractors.
- Business systems and services operated or controlled by NBomber LLC.
- Information processed by NBomber LLC in connection with sales, software licensing, customer support, finance, and other business operations.

This policy does not govern customer-operated systems or environments that are outside NBomber LLC's control. Customers are responsible for the protection of information processed within their own environments and for configuring and using NBomber products in accordance with their own security and data protection requirements.

3. Nature of the Service

NBomber is a self-hosted load testing and performance testing platform.

Customers install and operate NBomber within their own infrastructure. Customer test scenarios, execution results, logs, metrics, and other generated data remain within the customer's environment.

NBomber LLC does not host, store, or process customer testing data as part of the software licensing service.

4. Data Processed

NBomber LLC processes only the data necessary to conduct normal business activities, which may include:

- Business email addresses
- Company information
- Billing and invoicing information
- Customer support communications

NBomber does not collect, transmit, or store any personal data. All operations performed by the Software are executed within the environment controlled by the Customer.

5. Data Protection Principles

NBomber LLC follows these principles:

- Collect only information necessary for legitimate business purposes.
- Limit access to authorized personnel.
- Protect information using appropriate security controls.
- Retain information only as long as necessary.
- Delete or securely dispose of information when no longer required.

6. Technical and Organizational Security Measures

NBomber LLC implements security controls appropriate to the size and nature of the business, including:

- Secure source code management.
- Restricted access to development repositories.
- Multi-factor authentication where supported.
- Code review before release.
- Automated build and continuous integration pipelines.
- Static code analysis using SonarQube.
- Automated security and dependency vulnerability checks during software builds.
- Regular software updates and security patches for company-managed systems.
- Principle of least privilege for administrative access.

7. Access Control

Access to company systems and information is granted only to authorized individuals who require access to perform their responsibilities.

Administrative privileges are limited and reviewed whenever personnel responsibilities change.

8. Data Retention

Business records are retained only for legitimate business, accounting, contractual, or legal purposes.

Information that is no longer required is securely deleted or disposed of in accordance with applicable legal requirements.

9. Incident Management

Any suspected security incident involving company information shall be investigated promptly.

Where required by applicable law or contractual obligations, affected customers or business partners will be notified without undue delay.

Corrective actions will be implemented to reduce the likelihood of recurrence.

10. Third-Party Services

NBomber LLC may use reputable third-party providers to support business operations, including source code hosting, collaboration, payment processing, and customer communications.

Third-party services are selected based on their suitability and security practices appropriate to the services they provide.

11. Artificial Intelligence Usage

NBomber LLC may use artificial intelligence (AI) tools internally to assist with software development, coding, documentation, research, and other routine business activities.

NBomber products distributed to customers do not contain embedded AI models or AI services and do not rely on AI to process customer data.

NBomber LLC may publish documentation, automation instructions, integrations, or SKILLS intended to enable third-party AI agents to interact with or operate NBomber. Such materials are provided as interfaces or instructions for external AI systems and do not mean that NBomber LLC operates or provides an AI service as part of the NBomber product.

12. Responsibilities

Anyone acting on behalf of NBomber LLC is expected to comply with this policy and report suspected security or privacy issues promptly.